

Your guide to the Energy Bill Relief Scheme

The Energy Bill Relief Scheme (EBRS) announced by the Government is designed to help businesses manage the impact of predicted wholesale energy price rises throughout this winter.

This scheme runs 1st October 2022 – 31st March 2023 across Great Britain, and the government will provide a discount on usage over this period for qualifying businesses.

To qualify for the scheme and benefit from the support package, 2 criteria must be met:

1. The scheme will be available to everyone on a non-domestic contract including:

- Businesses
- voluntary sector organisations, such as charities
- public sector organisations such as schools, hospitals and care homes

2. The scheme will be available to everyone on the following contracts and rates:

- on existing fixed price contracts that were agreed on or after 1 December 2021
- signing new fixed price contracts
- on deemed / out of contract or variable tariffs
- on flexible purchase or similar contracts

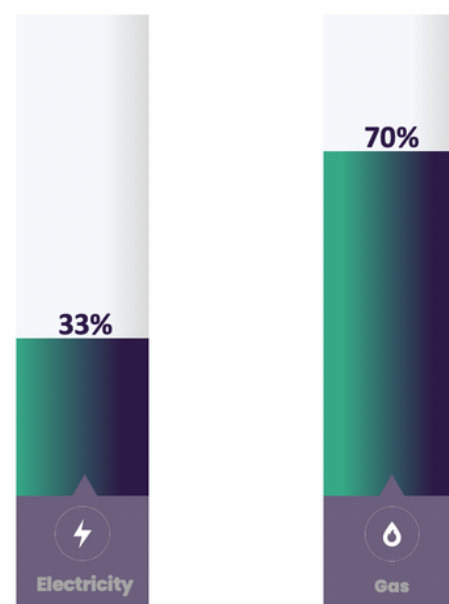
What help does the scheme give?

The EBRS scheme applies to the wholesale element of a customer's bill. The chart shows the approximate portion this equates to for gas and electricity. It is this element that discount will be applied.

For customers on fixed priced contracts, the discount will be the difference between the Government supported prices for the wholesale costs (21.1p/kWh for electricity and 7.5 p/kWh for gas) and the relevant wholesale price based on when the contract was agreed.

As this discount is on the wholesale rate element only, it does not mean their unit rate will be 21p/kWh. All other elements of the bill will be applied as normal.

Right: Graphic showing breakdowns of the wholesale element of a typical gas or electricity bill.



How much of your bill is the wholesale element

Frequently Asked Questions.

Do I qualify for any discount?

Refer to the criteria in this pack. Most suppliers will also confirm eligibility directly with customers. Alternatively, we can help you check your eligibility.

Do I need to apply for the scheme?

No. Suppliers will apply any applicable discounts on your bill for usage from October 22 through to (and including) April 23.

When will I receive my discount?

It will be applied to your bill automatically by the supplier as soon as possible.

What happens after April 2023? Will the scheme be extended?

The Government have stated they have no plans to extend the scheme beyond April 2023, so the support will stop. The market will revert back to normal operation and prices will go back to being based upon wholesale market rates.

How much discount will I receive?

The discount will depend on the difference between the government supported wholesale market price and the price each customer is paying. It will be automatically calculated by each supplier and will be taken from bills during the scheme.

Frequently Asked Questions. (Cont.)

My contract ends during the scheme, what should I do?

During the scheme you will be supported if you fall onto out of contract (deemed) rates. However, our advice is to discuss a new contract ASAP. This will ensure you have certainty once the scheme ends.

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What is the price cap?

There isn't a cap. It is a supported market price. This applies to the wholesale element only. This means suppliers are obliged to discount that element of the price for qualifying customers. Other charges will be added. Some of these are different by supplier such as risk premiums. There is no flat or capped retail price.

Please find some helpful links below from the Government's website highlighting the scheme:

Governments Press release - <https://www.gov.uk/government/news/government-out-lines-plans-to-help-cut-energy-bills-for-businesses>

Explainer Document - <https://www.gov.uk/guidance/energy-bill-relief-scheme-help-for-businesses-and-other-non-domestic-customers>

Want to talk to us?

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